Case Study

Radio Links Communications Ltd

Health and Safety Radio System Hertsmere Borough Council/Parking Management

Customer Profile:

Industry Sector Traffic Management

Company **Hertsmere Borough Council**

Technology Partners Motorola DMR NeoComm TRBOnet

Products Supplied MotoTrbo DR3000 MotoTrbo DM3600 MotoTrbo DP3401 TRBOnet Software

Solution Features

New Digital technology Radio with GPS Location Two channel base stations Selective calling portables

Solution Benefits

Low cost infrastructure **Lone Worker with Location** Lower Ofcom licence fees One-to-one radio calls. **Eavesdroppers Cannot Scan** 2 year equipment warranty

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Hertsmere Borough Council provides on street traffic management services in and around their Hertfordshire borough. With employees working on the street dealing with the general public, safety becomes a primary concern. Hertsmere BC have, therefore, recently invested in the newest digital two-way radio communications system, which incorporates sophisticated Health and Safety and Lone Worker functions that include the provision of detailed location information, provided by the portable radios GPS feature.

Our Challenge:

Reliable, up-to-date, two-way radio communication across the Hertfordshire Borough, with on street GPS location for staff Health and Safety monitoring.

The Solution:

Motorola's MotoTrbo digital radio system with TRBOnet software application.

As a long standing supplier of analogue radio communications systems to Hertsmere Borough Council, Radio Links Communications listened to the customers requirements and, following extensive surveys, trials, demonstrations and radio coverage testing, we proposed that the council invest in new technology, Motorola DMR Digital Radio. This solution allowed us to integrate their new radios with a GPS location solution using a software package from Motorola Application Partners, TRBOnet. This software allows networked PC's to provide at a glance location information for each and every member of staff with a radio, dealing with the public out on the streets.



Each warden is equipped with a Motorola DP3401 Digital hand portable radio, which provides direct, instant, and interference free two-way

DP3401

voice communications with the Parking Control office. With the GPS built in, these radios also allow the control room to quickly establish the precise on street location of the radio user, at any time.

This location information, together with the built-in Health & Safety features including lone worker monitoring and panic button, provides Hertsmere Borough Council with a modern communications system that, most importantly, supports staff safety.



Motorola